IN THE UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA ATLANTA DIVISION

Barachel Dove Johnson,)
Plaintiff,) Civil Action File No.:
v.)
Harris & Harris, LTD. (IL),) COMPLAINT
Defendant.) WITH JURY TRIAL DEMAND
)

PRELIMINARY STATEMENT

- 1. Consumers in bankruptcy, like Plaintiff, continue to actively participate in the credit markets while their reorganizations are pending.
- 2. Motions to approve the incursion of new debt for a variety of purposes are common, as is the granting of such motions by the Bankruptcy Court.
- 3. Accordingly, compliance with the Fair Debt Collection Practices Act ("FDCPA"), 15 U.S.C. § 1692, *et seq.*, and accurate credit reporting is as important for these consumers as it is for any other.
- 4. This action for damages is based on Defendant's false communications to third-parties, in furtherance of its efforts to collect a consumer debt from Plaintiff, in violation of the FDCPA.

PARTIES

- 5. Plaintiff, Barachel Dove Johnson, is a natural person who resides in Haralson County, Georgia.
- 6. Plaintiff is allegedly obligated to pay a consumer debt and is, therefore, a "consumer" as that term is defined by 15 U.S.C. § 1692a(3).
- 7. Defendant, Harris & Harris, LTD. (IL), is a corporation formed under the laws of the State of Illinois and registered to do business in the State of Georgia.
- 8. Defendant may be served with process via its registered agent, Corporation Service Company, at 2 Sun Court, Suite 400, Peachtree Corners, Georgia 30092.
- 9. Defendant uses interstate commerce and/or mail in its business. The principal purpose of Defendant's business is the collection of consumer debts.
- 10. Defendant also regularly collects, or attempts to collect, directly or indirectly, debts owed or due, or asserted to be owed or due, to a third party.
- 11. Defendant is, therefore, a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6).

12. Defendant touts on its website its skill in consumer debt collection, writing:

"We are known for our collaborative collection approach, and strict compliance with federal and state regulations."

See, https://www.harriscollect.com/healthcare/. (Last visited July 8, 2021.)

JURISDICTION AND VENUE

- 13. This Court has federal question jurisdiction over Plaintiff's Fair Debt Collection Practices Act ("FDCPA"), 15 U.S.C. § 1692, *et seq.*, claims, pursuant to 28 U.S.C. § 1331 and 15 U.S.C. § 1692k(d).
- 14. This Court has personal jurisdiction over Defendant because, *inter alia*, Defendant frequently and routinely conducts business in the State of Georgia, including the conduct complained of herein.
- 15. Pursuant to 28 U.S.C. § 1391, venue is proper in the Northern District of Georgia because a substantial part of the events or omissions giving rise to the claims occurred in this district.

16. Pursuant to LR 3.1B(3), NDGa, venue is proper in the Atlanta Division because one or more Defendants maintain agents for service of process within the Atlanta Division.

FACTUAL ALLEGATIONS

Factual Allegations Derived from Plaintiff's Bankruptcy Case

- 17. On October 18, 2019, Plaintiff filed a Chapter 13 Voluntary Bankruptcy Petition in the United States Bankruptcy Court for the Northern District of Georgia, Newnan Division, Case Number 19-12068 (the "Bankruptcy Case").
- 18. In Schedule F of her Bankruptcy Petition, Plaintiff schedule Defendant as an unsecured creditor with a claim in the amount of \$1,111.00 (the "Debt").
- 19. On October 23, 2019 Defendant was served with notice of Plaintiff's Bankruptcy Case and its inclusion as a creditor in the Bankruptcy Case by the Bankruptcy Noticing Center. The relevant portion of the Notice served on Defendant appears below and has been highlighted for ease of reference:

Case 19-12068-whd Doc 9 Filed 10/23/19 Entered 10/24/19 01:19:10 Desc Imaged Certificate of Notice Page 3 of 3 United States Bankruptcy Court Northern District of Georgia

In re: Barachel Dove Johnson Debtor

22689176

22689177

Case No. 19-12068-whd

Chapter 13

260 Peachtree Street, NW,

Attn: Bankruptcy,

Credit Management, LP,

CERTIFICATE OF NOTICE

District/off: 113E-7 User: ajackson Page 1 of 1 Date Rcvd: Oct 21, 2019 Total Noticed: 24 Form ID: 309i Notice by first class mail was sent to the following persons/entities by the Bankruptcy Noticing Center on Oct 23, 2019. +Barachel Dove Johnson, 260 Manning St., Tallapoosa, GA 30176-1378 22689172 +ATI Physical Therapy, 433 N Capitol Ave #102, Indianapolis, IN 46204-1238 +Addison Creek at Rockville, LLC, 59 Port O Call Drive, Indianapolis, IN 46224-8723 +Ascension St. Vincent's Hospital, 2001 West 86th Street, Indianapolis, IN 46260-19 22689169 Indianapolis, IN 46260-1991 22689170 +Ashford Meridian Hills, successor in, interest to Villas at Meridian Hills, 2085 Waterford Place, Indianapolis, IN 46260-3800 2085 Waterioru Finel, +Automotive Credit Corp, Attn: Bankruptcy, Southfield, MI 48076-7509 Southfield Credit Corp., 26261 Evergreen Road, Ste 300, 22689173 26261 Evergreen Rd Ste 300. 22689174 +Automotive Credit Corp., 26261 Evergreen Road, Ste 300, Southfield +Commonwealth Financial Systems, Attn: Bankruptcy, 245 Main Street, Southfield, MI 48076-7509 22689175 Dickson City, PA 18519-1641 22689180 +IU Health Methodist Hospital, 1701 N Senate Blvd, Indianapolis, IN 46202-1239 +Platinum Investment Company, P.O. box 41, Bowdon Junction, GA 30109-0041 +Sidney & Lois Eskenazi Hospital, 720 Eskenazi Ave, Indianapolis, IN 46202-5190 Teachers Credit Union, P.O. Box 1395, South Bend, IN 46624-1395 22689182 22689183 22689186 +USAA, c/o Wilbur & Associates, 210 Landmark Drive, Normal, Illinois 61761-2119 Notice by electronic transmission was sent to the following persons/entities by the Bankruptcy Noticing Center.

aty E-mail/Text: mberry@mattberry.com Oct 21 2019 22:21:31 Matthew Thomas Berry,

Matthew T. Berry & Associates, Suite 600, 2751 Buford Highway, NE, Atlanta, GA 30324

tr +E-mail/Text: bnc@13trusteeatlanta.com Oct 21 2019 22:25:57 Melissa J. Davey,

20. On January 15, 2020, Plaintiff filed her Chapter 13 Plan in accordance with 11 U.S.C. § 1322, reforming any pre-existing contract with Defendant and setting forth her proposed treatment of the Debt owed to Defendant, including detailed payment terms.

PO Box 118288, Carrollton, TX 75011-8288

BDI: PHINHARRIS Oct 22 2019 01:38:00 Harris & Harris, Attn: Bankruptcy,

(111 W Jackson Blvd) (Ste 400, Chicago, IL 60604-4135)

Melissa J. Davey, Standing Ch 13 Trustee, Suite 200, Atlanta, GA 30303-1236

+EDI: CMIGROUP.COM Oct 22 2019 01:38:00

- 21. Plaintiff's Plan provided, in part, that Defendant's allowed claim would be paid through the Chapter 13 Trustee and that no payments would be forthcoming from any other source.
- 22. On January 31, 2020, Plaintiff's Plan was confirmed and became *res judicata* as to Plaintiff and Defendant.
- 23. Defendant was served with a copy of the Confirmation Order on February 2, 2020, by the Bankruptcy Noticing Center. The relevant portion of the Confirmation Order served on Defendant appears below and has been highlighted for ease of reference:

Case 19-12068-whd Doc 18 Filed 02/02/20 Entered 02/03/20 01:16:22 Desc Imaged Certificate of Notice Page 3 of 4 United States Bankruptcy Court Northern District of Georgia

In re: Barachel Dove Johnson Debtor Case No. 19-12068-whd Chapter 13

CERTIFICATE OF NOTICE

District/off: 113E-7 User: fowlerb Page 1 of 2 Date Rcvd: Jan 31, 2020 Form ID: 132 Total Noticed: 27

```
Notice by first class mail was sent to the following persons/entities by the Bankruptcy Noticing Center on
                              +ATI Physical Therapy, 433 N Capitol Ave #102, Indianapolis, IN 46204-1238
+Addison Creek at Rockville, LLC, 59 Port O Call Drive, Indianapolis, IN 46224-8723
+Ascension St. Vincent's Hospital, 2001 West 86th Street, Indianapolis, IN 46260-1991
+Ashford Meridian Hills, successor in, interest to Villas at Meridian Hills, 2085 Waterford Place, Indianapolis, IN 46260-3800
+Automotive Credit Corp, Attn: Bankruptov 26261 Property 1
                               +Barachel Dove Johnson, 260 Manning St., Tall
+ATI Physical Therapy, 433 N Capitol Ave #102,
                                                                                                                               Tallapoosa, GA 30176-1378
db
22689172
22689169
22689170
22689171
                              2085 Waterford Place, In
+Automotive Credit Corp, A
Southfield, MI 48076-7509
22689173
                                                                                          ,
26261 Evergreen Road, Ste 300, Southfield, MI
ion, P.O. Box 2286, Southfield, MI 48037-2286
stems, Attn: Bankruptcy, 245 Main Street,
                              +Automotive Credit Corp., 26261 Evergreen Road, Ste
+Automotive Credit Corporation, P.O. Box 2286, Sc
+Commonwealth Financial Systems, Attn: Bankruptcy,
                                                                                                                                                                  Southfield. MI 48076-7509
22833507
22689175
                                   Dickson City, PA 18519-1641
                               +Credit Management, LP, Attn: Bankruptcy, PO Bo:
+Extreme Automotive Group as Servicer for Platinum,
Bowdon Junction, GA 30109-0041
22689176
                                                                                                                                 PO Box 118288,
                                                                                                                                                                      Carrollton, TX 75011-8288
                                                                                                                                                  P.O. Box 41.
22790284
                              Howdon Junction, GA 30109-0041

+IU Health Methodist Hospital, 1701 N Senate Blvd, Indianapolis, IN 46202-1239
Indiana University Health System, PO Box 1123, Minneapolis, MN 55440-1123

+Platinum Investment Company, P.O. box 41, Bowdon Junction, GA 30109-0041

+Sidney & Lois Eskenazi Hospital, 720 Eskenazi Ave, Indianapolis, IN 46202-5190
Teachers Credit Union, P.O. Box 1395, South Bend, IN 46624-1395

+USAA, 9800 Fredericksburg Road, San Antonio, TX 78288-0002

+USAA, c/o Wilbur & Associates, 210 Landmark Drive, Normal, Illinois 61761-213

+Walls Fargo Bank NA Attn. Bankruptov J Home Campus Mac 72302-213
22689180
22776538
22689182
22689183
22689184
22689185
22689189
                                +Wells Fargo Bank NA,
                                                                                 Attn: Bankruptcy,
                                                                                                                            1 Home Campus MAC X2303-01A,
                                Des Moines, IA 50328-0001
+Xtreme Automotive Group as Servicer, for Platinum Investment Co, Inc., P.O. Box 41,
22786681
                                    Bowdon Junction, GA 30109-0041
Notice by electronic transmission was sent to the following persons/entities by the Bankruptcy Noticing Center.
                                   B-mail/Text: Harris@ebn.phinsolutions.com Jan 31 2020 21:56:05 Harris 8
Attn: Bankruptcy, (111 W Jackson Blvd (Ste 400,) (Chicago, IL 60604-4135)
```

- 24. The automatic stay imposed by 11 U.S.C. § 362 prohibits Defendant from attempting to collect the Debt.
- 25. The Bankruptcy Case is currently pending, and Plaintiff continues to substantially perform under the terms of her Confirmed Plan.

Factual Allegations Derived from Plaintiff's Equifax Consumer Report

- 26. On or about September 28, 2020 Plaintiff obtained a copy of her consumer report as published by Equifax.
- 27. That report contained erroneous information as provided and reported by Defendant to Equifax.
- 28. Specifically, the report shows the status of the account as in "Collection", with a balance of \$1,111, and no disclosure of the fact that the account is included in a pending Bankruptcy Case.
- 29. The relevant portion of Defendant's tradeline appeared in the September28, 2020 Equifax report as follows:

Date Reported: Aug 26, 2020

Aug 26, 2020	Balance Date	HARRIS & HARRIS, LTD	Collection Agency
INDIVIDUAL_ACCOUNT	Account Designator Code	INDIANA ENDOSCOPY CTR FISHERS	Original Creditor Name
xxxxxx 98	Account Number	Jan 15, 2016	Date Assigned
Medical or Health Care	Creditor Classification	\$1,111	Original Amount Owed
	Last Payment Date	\$1,111	Amount
Sep 03, 2015	Date of First Delinquency	Aug 26, 2020	Status Date
		UNPAID	Status

Comments Contact

Medical HARRIS & HARRIS, LTD

(Remaining portion of tradeline omitted.)

- 30. The tradeline for the Debt fails to disclose that the Debt is included in and subject to the Bankruptcy Case.
- 31. Rather, the tradeline for the Debt misrepresents that the Debt is in active collections.
- 32. Because the Debt is included in Plaintiff's Bankruptcy Case and Defendant is prohibited from attempting to collect the Debt, Defendant's communication to third-parties regarding the status of the Debt was both false and misleading.
- 33. The false and misleading information reported by Defendant to Equifax was material in that a viewer of the report would reasonably conclude that the Debt being collected by Defendant was not included in Plaintiff's Bankruptcy Case and that Plaintiff is subject to continued collection activity, including legal process.
- 34. The false report made by Defendant to Equifax was in furtherance of its efforts to collect its Debt from Plaintiff.
- 35. Upon information and belief, after Defendant had been notified that the Debt is included in and subject to the Bankruptcy Case, the false and misleading information reported by Defendant to Equifax has been re-published.

Factual Allegations Derived from Plaintiff's Experian Consumer Report

- 36. On or about September 28, 2020 Plaintiff obtained a copy of her consumer report as published by Experian.
- 37. That report contained erroneous information as provided and reported by Defendant to Experian.
- 38. Specifically, the report shows the status of the account as in "Collection", with a past due balance of \$1,111 as of August 2020, and no disclosure of the fact that the account is included in a pending Bankruptcy Case.
- 39. The relevant portion of Defendant's tradeline appeared in the September 28, 2020 Experian report as follows:

HARRIS & HARRIS LTD

Potentially Negative



Account Info

Account Name HARRIS & HARRIS LTD

Account Number 270334XX

Account Type Collection

Responsibility Individual

Date Opened 01/15/2016

Status Collection account. \$1,111 past due as of Aug 2020.

Status Updated Jan 2016

Balance \$1,111

Balance Updated 08/26/2020

Recent Payment \$0

Monthly Payment \$0

Original Balance \$1,111

Highest Balance \$0

Terms 1 Months

On Record Until Jun 2022

(Remaining portion of tradeline omitted.)

- 40. The tradeline for the Debt fails to disclose that the Debt is included in and subject to the Bankruptcy Case.
- 41. Rather, the tradeline for the Debt misrepresents that the Debt is in active collections.
- 42. Because the Debt is included in Plaintiff's Bankruptcy Case and Defendant is prohibited from attempting to collect the Debt, Defendant's communication to third-parties regarding the status of the Debt was both false and misleading.
- 43. The false and misleading information reported by Defendant to Experian was material in that a viewer of the report would reasonably conclude that the Debt being collected by Defendant was not included in Plaintiff's Bankruptcy Case and that Plaintiff is subject to continued collection activity, including legal process.
- 44. The false report made by Defendant to Experian was in furtherance of its efforts to collect its Debt from Plaintiff.
- 45. Upon information and belief, after Defendant had been notified that the Debt is included in and subject to the Bankruptcy Case, the false and misleading information reported by Defendant to Experian has been re-published.

Factual Allegations Derived from Plaintiff's Trans Union Consumer Report

On or about September 28, 2020 Plaintiff obtained a copy of her 46.

consumer report as published by TransUnion.

That report contained erroneous information as provided and reported 47.

by Defendant to TransUnion.

Specifically, the report shows the status of the account as in 48.

"Collection", with a balance of \$1,111, and no disclosure of the fact that the account

is included in a pending Bankruptcy Case.

49. The relevant portion of Defendant's tradeline appeared in the September

28, 2020 TransUnion report as follows:

HARRIS & HARRIS #2703****

111 W JACKSON BLVDSTE 400 CHICAGO, IL 60604 (312) 574-1813

Responsibility:

Account Type:

Loan Type:

Placed for 01/15/2016 collection:

Individual Account Open Account COLLECTION

AGENCY/ATTORNEY

Balance:

Date Updated: Original Amount: Original Creditor:

\$1,111 08/26/2020 \$1,111 INDIANA

ENDOSCOPY CTR **FISHERS**

Pay Status:

>In Collection<

Past Due:

>\$1,111<

Remarks: >PLACED FOR COLLECTION<

Estimated month and year that this item will be removed: 08/2022

(Remaining portion of tradeline omitted.)

13

- 50. The tradeline for the Debt fails to disclose that the Debt is included in and subject to the Bankruptcy Case.
- 51. Rather, the tradeline for the Debt misrepresents that the Debt is in active collections.
- 52. Because the Debt is included in Plaintiff's Bankruptcy Case and Defendant is prohibited from attempting to collect the Debt, Defendant's communication to third-parties regarding the status of the Debt was both false and misleading.
- 53. The false and misleading information reported by Defendant to TransUnion was material in that a viewer of the report would reasonably conclude that the Debt being collected by Defendant was not included in Plaintiff's Bankruptcy Case and that Plaintiff is subject to continued collection activity, including legal process.
- 54. The false report made by Defendant to TransUnion was in furtherance of its efforts to collect its Debt from Plaintiff.

55. Upon information and belief, after Defendant had been notified that the Debt is included in and subject to the Bankruptcy Case, the false and misleading information reported by Defendant to TransUnion has been re-published.

INJURIES-IN-FACT

- 56. The FDCPA provides consumers with "statutorily-created rights to be free from 'being subjected to false, deceptive, unfair, or unconscionable means to collect a debt." *McCamis v. Servis One, Inc.*, No. 8:16-CV-1130-T-30AEP, 2016 U.S. Dist. LEXIS 99492 (M.D. Fla. July 29, 2016); *Church v. Accretive Health, Inc.*, 654 Fed. Appx. 990, 2016 U.S. App. LEXIS 12414, 2016 WL 3611543 (11th Cir. 2016).
- 57. An injury-in-fact sufficient to satisfy Article III standing requirements "may exist solely by virtue of statutes creating legal rights, the invasion of which creates standing." *Church*, at 993, quoting *Havens Realty Corp. v. Coleman*, 455 U.S. 363, 373, 102 S. Ct. 1114, 71 L. Ed. 2d 214 (1982).
- 58. Violation of statutory rights are not a "hypothetical or uncertain" injury, but one "that Congress has elevated to the status of a legally cognizable injury through the FDCPA." *McCamis*, at 4, citing *Church*, at 3.

- 59. Defendant is subjecting Plaintiff to false, deceptive, unfair, and unconscionable means to collect the debt.
- 60. Accordingly, through the violation of Plaintiff's statutorily-created rights under the FDCPA, Plaintiff has suffered an injury-in-fact sufficient to establish Article III standing.

DAMAGES

- 61. Defendant had actual notice that the information it was reporting regarding Plaintiff to the various credit reporting agencies was false, deceptive, and misleading.
 - 62. Accordingly, Defendant's conduct was willful.
- 63. As a result of Defendant's willful actions and omissions, Plaintiff is eligible for statutory damages.
- 64. As a result of Defendant's actions and omissions, Plaintiff is being subjected to false, deceptive, unfair, and unconscionable debt collection practices.
- 65. Plaintiff has experienced frustration and anxiety as a result of the knowledge that Defendant is pursuing its collection strategy despite her Bankruptcy Case.

- 66. Plaintiff has experienced worry over the repercussions of Defendant's conduct.
- 67. As a result of Defendant's actions and omissions, Plaintiff's actual damages also include the illegitimate suppression of her Fair Isaac Corporation ("FICO") credit score and other credit rating model scores.
- 68. The false information reported by Defendant creates a material risk of financial harm to Plaintiff stemming from the decreased perception of Plaintiff's future credit-worthiness.

CAUSES OF ACTION

COUNT I

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. §§ 1692e and 1692f

- 69. Plaintiff incorporates by reference all preceding paragraphs as though fully stated herein.
- 70. Defendant's reporting of the debt to Equifax, Experian, and TransUnion was made in connection with and furtherance of Defendant's efforts to collect the Debt.

- 71. 15 U.S.C. § 1692e specifically prohibits the use of any false, deceptive, or misleading representations or means in connection with the collection of any debt.
- 72. The use of "or" in § 1692e means a representation violates the FDCPA if it is false *or* deceptive *or* misleading. *Bourff v. Rubin Lublin, LLC*, 674 F.3d 1238, 1241 (11th Cir. 2012).
- 73. A false representation in connection with the collection of a debt is sufficient to violate the FDCPA, even if it is not alleged or proven to be misleading or deceptive. *Id*.
- 74. Defendant's representations to Equifax, Experian, and TransUnion that the Debt was in active collections, when such action is clearly prohibited by 11 U.S.C. § 362, is a false, deceptive, and misleading representation in connection with the collection of a debt, and thus violates 15 U.S.C. §§ 1692e, 1692e(2)(A), 1692e(5), 1692e(8) and 1692e(10).
- 75. As a result of Defendant's violations of 15 U.S.C. § 1692e, Defendant is liable to Plaintiff for her actual damages as described herein, statutory damages in the amount of \$1,000.00, costs of this action and reasonable attorney's fees as determined by the Court as mandated by 15 U.S.C. § 1692k.

COUNT II

VIOLATIONS OF THE FAIR DEBT COLLECTION PRACTICES ACT 15 U.S.C. § 1692f

- 76. Plaintiff incorporates by reference paragraphs 1 through 68 as though fully stated herein.
- 77. Defendant's reporting of the debt to Equifax, Experian, and TransUnion was made in connection with and furtherance of Defendant's efforts to collect the Debt.
- 78. 15 U.S.C. § 1692f specifically prohibits the use of unfair or unconscionable means to collect or attempt to collect any debt.
- 79. Defendant's representations to Equifax, Experian, and TransUnion that the Debt was in active collections, when such action is clearly prohibited by 11 U.S.C. § 362, is an unfair and unconscionable means to collect the Debt, and thus violates 15 U.S.C. § 1692f.
- 80. As a result of Defendant's violations of 15 U.S.C. § 1692f, Defendant is liable to Plaintiff for her actual damages as described herein, statutory damages in the amount of \$1,000.00, costs of this action and reasonable attorney's fees as determined by the Court as mandated by 15 U.S.C. § 1692k.

TRIAL BY JURY

81. Plaintiff is entitled to and hereby requests a trial by jury.

WHEREFORE, Plaintiff prays that judgment be entered in her favor and against Defendant for:

- a.) Plaintiff's actual damages;
- b.) Statutory damages pursuant to 15 U.S.C. § 1692k;
- c.) Reasonable attorney's fees and costs pursuant to 15 U.S.C. §§ 1692k; and
- d.) Such other and further relief as may be just and proper.

Respectfully submitted this 8th day of July, 2021.

BERRY AND ASSOCIATES

/s/ Matthew T. Berry

Matthew T. Berry Georgia Bar No. 055663 matt@mattberry.com

Berry & Associates 2751 Buford Highway, Suite 600 Atlanta, Georgia 30324

OFFICE (404) 235-3305 FAX (404) 235-3333

Counsel for Plaintiff